

## **Lt. Timothy P. Faranda**

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**From:** Sgt. Daniel L. Manley  
**Sent:** Friday, May 17, 2019 4:39 PM  
**To:** GRPD Roll Call; Sgt. Dean J. Gnardellis; Sgt. Anthony Mazza; Sergeant Matthew T. Koc; Sergeant Michael F. Medico; Sergeant R. J. Schwartz; Detective A. A. Rivera; Detective Patricia A. Romaine  
**Cc:** Captain Sean Quinn; Lt. Timothy P. Faranda; Chief Sheila E. Byron-Lagattuta  
**Subject:** Neighbor App by Ring  
**Attachments:** Reference Sheet Glen Ridge PD.PDF

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Please be advised that we recently join on to the growing list of police departments participating in the Neighbor app by Ring. This app allows anyone to upload crime related videos in real time and share them with the community. You will each receive an email, which will provide you with detailed instructions on how to register your account. Each member of the department will have access to the Neighbor portal. The Neighbor Portal is a desktop based program, so you do not need to download anything on to your phones. Admin, Supervisors, DB, and OIC's have the ability to post alerts in the event of an emergency. All other officers will have viewing privileges only. Training will be available at a later date upon request, however the program is very easy and simple to navigate. Please contact me directly if you have any questions.

### ***Sergeant Daniel L. Manley***

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## Neighbors Portal Reference Sheet

### Quick Start

*\*For an optimal experience, please access the Neighbors Portal using Firefox or Chrome.*

#### First time logging in:

1. Check your inbox for an email from Ring Team
2. Click Join Portal
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

#### Returning users:

1. Using either Firefox or Google Chrome, go to <https://nw.ring.com/>
2. Enter your login credentials

### Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  1. Sign in → click the blue profile icon in the upper right corner → My Profile
  2. Click Select Alert Zone
  3. Choose an Alert Zone
3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors app.

### Questions?

For technical support and/or feedback, contact your Partner Success Manager Anthony Modestine at [anthony@ring.com](mailto:anthony@ring.com) or 610.220.5432.

### Special Offers for Law Enforcement

1. Download the Neighbors App for free by texting glenridgenj to 555888 or visit <https://download.ring.com/glenridge>
2. Get \$50 off of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: NBGLENRIDGE and be sure to check out using your department email address (example@glenridgenj.org).

\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic.